



To the staff at Connell Insurance,

On behalf of myself and the employees of the City, I want to let you know that we are extremely happy with the relationship that we have established with your agency. Since we began doing business together, you have not only offered your value added Human Resources and Work Comp services, but you have helped us implement new programs as well. We could not have accomplished these critical tasks without your assistance and guidance. Because of this, we have been able to streamline some of our processes and that has allowed us to save time and be more efficient in our operations.

Your forward thinking and overall attitude of doing business is a true asset to our organization. We value the ease of doing business with the entire Connell team and look forward to a great partnership for many years to come.

Respectfully,

A handwritten signature in black ink that reads "Steve Childers". The signature is written in a cursive, flowing style.

Steve Childers  
City Administrator  
City of Ozark, MO