

Re: Connell Insurance Partnership

Our county has been with Connell Insurance for several years and during that time we had always received good service but our claims on our workers' compensation had spiraled out of control. Connell approached us over a year ago and proposed some new services that they were rolling out to their clients that needed assistance and we definitely were in need. What we found with this assistance is to make our workers' compensation as well as our human resources more controllable thru a proactive instead of reactive approach. Lynette Weatherford was first of all able to assist us with her knowledge as a certified Human Resource consultant to first of all put our policies in writing and in place. We also received the assistance of Fran Bunch as our workers' compensation claims representative at Connell. Fran has helped us to understand our rights and not feel a victim of the system or of just being another policy holder that a company claims adjuster may leave one feeling like. Finally Connell has rolled out seminars regarding all of the above items in which they are empowering us with knowledge that my staff and I are able to use to help run our business more efficiently and confidently in these areas. The best part of all is that not only are our claims dramatically coming around which should save us cost in the long run but Connell provides all of these services to us for FREE.

Please feel free to contact me directly at (417) 357-6127, if I can be of further assistance. Please also note that if I am not available, you can speak with Cindy in my office as well. She is very involved with this as well.

Respectfully,



Judy Berkstresser

Stone County Clerk